



22 What are the most important issues facing citizens of Greenwich today?

ID	Comments
<b>Adding Town Services</b>	
	Do not add more services at the town dump
	I also believe that the Town needs to do more our children, there are not a lot of things for children to do in Greenwich, so they get bored and look for entertainment which leads to trouble , drugs, and alcohol. There used to be bowling, but the wealth has driven these lower-class activities away.
	Refuse collection
	Revamping the Town Dump, which is an important service to the Town
<b>Ambience</b>	
	Appreciating where they live. and being patriots of this country..
	Balancing a growing community without losing a "town" feeling.
	Do not want _ plans or Stamford feeling
	Keep small town feeling
	Losing its unique character (I.e., development, noise, signs, lack of affordable housing, etc.)
	Maintaining quality of life
	Open space preservation
	Outside influences to change the town
	Paying taxes is not sufficient to build a community core... Citizens need to be involved
	People's attitudes, rudeness and driving habits- no politeness
	Preservation of our standard of living, and ensuring that the town retains its position of leadership in being a very attractive and affluent place.
	Protect open space and parks
	Quality of life -> density/traffic congestion
	Quality of life issues
	Rotting "core" of the community, by this I mean people who give back more than they take from the town are decreasing
	Sense of community (there is a lack of it)
	Supporting local merchants.
	The changing face of Greenwich: loss of community small town, loss of open space, huge houses on small lots
	The homes being built in Greenwich - we are losing our town-like atmosphere.
	The other issue still remains the openness of Tod's Point. It really was a shame to have to open it up to everyone.
	The parks system has seemed to die down an bit, but I wonder when (we will be dragged) through the mud again.
	Too many street signs screaming orders at people! losing the charm.
	We are inundated with... people who have no manners and no respect!
<b>Dog Park</b>	
	Lack of a dog park: Lack of dogs legally allowed in Greenwich Point (all year) AND off leash (in the winter)
	No dog parks. It is perhaps the stupidest issue I've heard talked about by intelligent people.

	Unleashed dogs at William Street Playground--"dog park"
	<b>Education</b>
	Burgeoning enrollment at town's one public high school.
	Decay of schools and public buildings
	Diminishing quality [of] services, such as education and school improvements
	Education
	Education budget is out of control--too many administrators
	Education is extremely important to our property values.
	Education,
	Education, discipline at the High School,
	Education: GHS too crowded
	Educational quality
	Emphasis on education: less administration & more hands-on
	Growing problem of assimilation, literacy, and education for non-English speaking families.
	How to maintain the quality of our schools given the budget constraints that we face.
	I would also like to see the emphasis of our town government officials on the future of Greenwich, our children. I think that it is important for them to have 'state of the art' facilities for education, safety and athletic facilities. Good fields and more of them.
	It is the high Student/teacher ratio at the elementary schools. The ratio should be lowered or teachers should be given aids.
	It is the overcrowding at the Greenwich High School with no plan in place for expansion.
	Maintain and raise, if necessary, education budget for good schools
	Maintaining the quality of the public schools
	Overcrowded schools
	Overcrowding in the schools. This will obviously be an ongoing issue that will have to continue to be dealt with.
	Parking for juniors at GHS
	Poor use of school buses
	Population at high school
	Preserving the quality of public education
	Providing highest quality education for children
	Providing the best education possible to the students.
	Quality and design of middle schools
	Quality of education
	Quality of schools and programs for children
	School and field facilities
	School services, education, safer environments
	School spending
	School system: too much private money must be used to offset inadequate school budget
	Schools
	Security & the education system. I chose a private school for my children because I felt the high school is very overcrowded & unmanageable. To read about high school students busted with drugs & fighting often at school in the police blotter weekly is ridiculous. A solution to the acre size [of student commons area]
	The condition of the school's physical plants.
	The schools: too many kids, not enough personnel
	Thirdly, we need to significantly reduce the unwieldy education overhead in the school system.

		Too many students in 1 high school.
		<b>Health &amp; Environment</b>
		Air pollution
		Air quality
		Alcohol & drugs among school children and also among grownups
		Availability of drugs in schools.
		Build a Byram River Fish ladder
		Canada geese in parks (health issue)
		Convincing the kids that drugs will hurt their future happiness, and keeping drugs away from them.
		Drugs and Alcohol use in High School
		Emergency alternative & plans when: power distribution [is] crippled, water poisoned.
		Highway noise around Old Greenwich
		Keeping ? away from reservoirs and parks
		Keeping our environment/water sources clean and protected
		More attention to solving air pollution and water pollution problems
		Noise
		Noise control over the interstate;
		Noise, noise, noise.
		One of the most important issues is underage drinking. It is nice to see that this is an issue that is finally being dealt with in the town. I really hope that it continues.
		Problems of youth stress and boredom resulting in underage drinking and drug abuse; problems of adult stress and competitiveness resulting in depression and domestic abuse;
		Septic tanks
		The Canada Geese are a major problem. Binney and Bruce Parks are inhabited by the Geese, rendering them unusable by humans. My young children cannot enjoy the parks because I am constantly worried that they will step in goose waste, get it on their hands and somehow ingest the waste. The geese in Binney Park are no longer migratory, and something must be done. The population is growing and stabilization is no longer an issue. It is outrageous that our parks have been taken over by these birds.
		Under age drinking continues to be a large problem in this community.
		Water quality in ponds and Long Island sound
		Youth alcohol and drug use.
		<b>Long-range Planning</b>
		[Lack of affordable] places to shop.
		Accountability of elected officials
		Affordability of housing middle income and elderly population.
		Awareness that we are a small city and no longer a "little town."
		BET making policy decisions
		Better control of the departments of the First Selectman
		Byram getting the attention they need and deserve
		Changing the way town government works
		Cost of housing, mega-mansions
		Declining sense of citizen responsibility to the entire town, rather than to only a neighborhood;
		Development of Master Plans

		Diversity - and how to deal with it at all levels, especially elementary to high school.
		Everything is too expensive here--from real estate to restaurants to gasoline to groceries, cost of living here is out of sight!
		Fire protection: this town should have a fully paid fire dept. the residents are being fooled by the claim of the volunteer fire companies that they have qualified available people, when in reality there are very few, if any!
		Gender representation (male/female)
		Greenwich has become a place where only the very wealthy can live comfortably.
		Greenwich is becoming a town just for the very wealthy and there is no diversity in downtown Greenwich
		Greenwich rests on its laurels, its reputation is much better than the quality of the offerings
		Having charter changes
		High and Ever Increasing Cost of Living
		High cost of living
		Housing prices.
		I am concerned with the quality of candidates that the selectmen put forward. They need to make suggestions that are quality or let a vacancy go unfilled until a qualified candidate is identified
		I believe that the biggest problem is the loss of the Greenwich character.
		Increased income disparity/decreased middle-class
		Increasing land values that make it difficult for middle-level income-earners to reside here
		Lack of affordable services,
		Lack of city manager position.
		Lack of effective regional government.
		Lack of firm control over the many fiefdoms and satrapies in municipal government (e.g., public works, department of education, parks & recreation
		Lack of long range planning charter revision
		Lack of true representation under our current government system.
		Long-range planning
		Loss of open space
		Maintenance of the quality of life.
		More efficient government organization
		Need for more comprehensive Charter revision
		No adequate master plan for future development
		Open land
		Overcrowding. I have watched the town change dramatically since moving here 11 years ago. The quiet suburb that I remember has turned into a town with city issues such as heavy traffic and lack of parking. The town should structure property taxes so that they incent large land owners to hold onto parcels that would prevent more houses being built in a town that is already bursting at the seams. I love this town, but I do have a fear that it will suffer from overpopulation issues (such as crime) that will lead it to change in character -- such as what has happened in New Rochelle, NY and other surrounding Westchester towns in the past 20 years. Also, the FAR ratios do not address the issue at hand. The only way to rid ourselves of these homes that are out of character for specific neighborhoods is to have a commission that regulates taste (such as Nantucket).
		Power outages are now more often than ever.
		Preservation of our resources
		Recruitment and retention of public employees (teachers, police, etc.)
		Representation
		Reviewing allocation of tax dollars to cover most pressing issues to the residents

	School air conditioning
	Streamlining, simplifying our government in Town
	Strong, decisive leadership at the Selectmen level
	The continued proliferation of chain stores in town.
	The loss of locally owned business!!!
	The Town is a place that is run by rich white businessmen. Unfortunately, most residents are too naive to try and change this anyway but I definitely think that the town could be more involved in social issues and try and have more of a forum for people who have interests other than money.
	Town seems to be more concern with the affluent population then all towns people.
	Wetlands--much too powerful!
	Why aren't our real estate values rising at the rate of other Fairfield county communities? What are we missing?
	<b>Parking</b>
	[Fix] parking problems.
	Central business district parking
	Downtown parking
	In-town parking
	More parking!
	Parking
	Parking & maintaining tax increases at a reasonable level.
	Parking (downtown)
	Parking availability
	Parking in central Greenwich
	Parking in downtown Greenwich.
	Parking in the downtown area
	Parking in town
	Parking is also quite an issue in town,
	Parking lot over on Greenwich Ave.;
	Parking near Greenwich Avenue
	Parking problems
	The parking lots at the various train stations in town are not monitored by police. Besides the safety issue (my car has been subject to an attempted theft), the TOWN IS LOSING REVENUE. I am sure the police do not like inspecting/patrolling the lots, but the rules should be enforced. The signs indicate where non-resident permit parking is and they continually park in the Greenwich only lots. The day parking lot is ticketed religiously, which is not fair to the honest people parking there. In addition, the new permits (effective 10/1/2004) have been accepted during the month of September. This money could help keep town taxes at bay.
	Train station parking
	<b>Police, Fire, EMS</b>
	A police station that's not housed in the stone ages!
	Enforcement of the speed limit near school and Tod's Point.
	Law enforcement
	Monitoring of the roads around schools by police for speeding.
	New police building--how do we fund once plans are complete?
	Police
	Police Headquarters
	Police Headquarters rebuilding costs/funding.
	Police HQ
	Police HQ building

	Police/fire HQ relocation
	Police: less administration & more hands-on
	Relationship with police...no connection between residents and officers/supervisors
	Speeding
	Speeding and weaving on congested local roads
	The Fire Department could use new equipment in some areas.
	<b>Public Works</b>
	Appropriate actions from the Department of Public Works.
	Appropriate street repair and enforcement of rules with regard to adequate repaving after utility work.
	Capital priorities
	Deferred maintenance of town buildings
	Deferred maintenance on many town buildings
	Delayed maintenance of infrastructure and bonding
	I think it's very important to fix the Town's sewer system esp. in Byram and sidewalks and landscaping in Byram.
	In addition, funding the repair of our infrastructure.
	In Greenwich it is the outdated sewers which continue to overflow into the LI Sound.
	Infrastructure
	Infrastructure upkeep,
	Lack of road repair in middle class neighborhoods. Safety of intersections -- seems like the town isn't very good at making sure all intersections do not have blind spots -- i.e. areas blocked by shrubs and trees.
	Long-range planning for infrastructure maintenance & improvement
	Looming costs to repair/maintain infrastructure.
	Maintaining parks, especially Grass Island
	Maintaining physical infrastructure.
	Maintenance
	Maintenance of our school buildings.
	More Sewerage Hook-ups -- all homes south of the Parkway should be linked to sewer treatment systems. Reliance on septic systems are no longer a viable option given the high level of development.
	North Mianus Sewer installation
	Our roads are not kept up as well. Every time you turn around some company or another is digging up the roads and that's after they have just been repaved. COST?
	Parks and other recreational facilities.
	Poor building maintenance of educational facilities (i.e.) populations have doubled yet buildings are still in 50 to 75 year old conditions. Lack of representation on the Board of Education of younger family people. There is a serious attitude problem among the board members.
	Redoing sewer systems
	Repairing sewer pipes and keeping overflow out of LI Sound
	Road maintenance
	Sewer problems
	Shameful state of many town-owned buildings
	Street maintenance.
	Street repair
	The open-ended sewer contract is ridiculous.
	Town park buildings are falling apart.
	Updating schools

	<b>Public/Affordable Housing</b>
	[Lack of affordable ] housing,
	Affordable Housing
	Affordable housing for middle-class families
	Affordable housing for young people and elderly to stay in their homes
	Cost of housing.
	Increased housing for the working poor
	Need housing for local workforce
	Real Estate affordability - Can our children afford to live here when they get older?
	Reasonable housing costs
	Rents are high, so most of the young people are moving out make the townspeople eldering [sic]
	<b>Recreation</b>
	Beaches are nearly impossible to use. to bring a guest you need to go to a specified location and pay a ridiculous amount for guests. It makes using the beaches unpleasant and unaffordable to the average income resident.
	Boating facilities are handled very poorly and there should be a public waiting list available for each of the areas. This is one area this is lacking in comparison to the other services offered by the town.
	Kids hanging out on Greenwich Avenue at night--it is scary.
	Parks. There are not enough active-use recreational areas. Another ice rink and swimming pool at Cos Cob plant.
	Not enough rec. programs for children 3 - 5 on weekends. Information not readily accessible - website links down often.
	Not enough support for mom and pop stores, such as free help with window displays, to prevent them from being displaced by national chains and converting Greenwich into a regional shopping area.
	<b>Safety</b>
	Hanging wires
	Public safety
	Public safety complex
	Safety
	Safety first
	Safety of children should be a priority for school transportation.
	Safety plan for terrorist attack
	Safety--police coverage of areas of town & effective terrorism plan
	Water supply
	<b>Seniors</b>
	A major issue not queried in this survey is the potential changes to Nathaniel Witherell. As we are an aging population with "baby-boomers" entering old age, an affordable nursing home system is needed for the non-wealthy residents of town.
	Keeping Nathaniel Witherell in Town
	Nathaniel Witherell
	Nathaniel Witherell building
	Nathaniel Witherell building.
	Nathaniel Witherell--how do we fund once plans are complete?
	Obviously, Nathaniel Witherell.
	People on retired income find it difficult to continue to live in Greenwich
	Should Town be in the nursing home business?

		The RTM needs to replace Witherell.
		Uncertain future of the Nursing Home.
		Witherell facility funding & commitment
		Witherell rebuilding costs/funding.
		<b>Sidewalks</b>
		In Old Greenwich it is the lack of safe walking routes to the elementary school and to Tod's Point.
		Lack of sidewalks and
		More sidewalks--many residents can't walk safely in their own neighborhoods -- they have to drive somewhere to take a walk. This makes no sense.
		Please build more sidewalks for the safety of our children! We especially need one on Lockwood Road in Riverside.
		Sidewalks on main thoroughfares, particularly on the way to schools
		Walking to school is unsafe
		<b>Social Services</b>
		Social service avail., some citizens fall in between the incomes of being considered poor/mid income...but have a very hard time providing for their families. I was born and raised in Greenwich, and want my children raised here as well for a 7th generation, but it is very difficult. It took me 7 years before we would even qualify for affordable housing in the hopes that we could finally save some income to live comfortably, but as your income goes up, so does your housing rent. I believe that if you are a native going back several generations of Greenwich, the town should be there for those citizens and help them in need.
		<b>Taxes</b>
		Avoiding escalating costs
		Cut down on taxes--minimal taxes and give us minimal services
		Difficulty buying first home taxes
		Future infrastructure costs
		Health costs
		High taxes
		Higher property taxes
		Housing density and the pressure it places on town services with the concomitant increase in operating costs.
		Increasing costs of government & services.
		Increasing health-care costs
		Infrastructure maintenance
		Keeping spending (taxes) under control
		Knowing that our tax dollars are being used correctly
		More careful use of tax \$ by town department administrators
		Over-spending
		Property taxes
		Property taxes are way too high. The Town can't be all things to everyone. We have way too much money we have to smartly budget.
		Property taxes rising every year- how our elders can't afford to live in their own homes. Our young adults can't afford to live in Greenwich so they move out of state. We grow through all the process of educating our kids and then other states get the benefit. It's sad.
		Residential taxes are much too high while corporate real estate taxes are too low for the relative services provided & environmental impact that businesses create.
		Revaluation appeals process
		Spending escalation

		Tax costs
		Tax increases
		Taxes
		Taxes. Sure, our taxes appear low and the increase seems modest, but with all this construction, why are they rising at all? Are the properties being mis-valued, or are we spending up a storm?
		The shifting burden of taxes from retail stores (and their landlords) to homeowners. Taxes have gone down on Greenwich Avenue - my taxes have tripled in 6 years with no change in my house.
		To keep taxes down
<b>Town Employees/Town Operations</b>		
		As a town, we should stop giving contracts to the lowest bidder - you get what you pay for. There have been several recent occasions where this has cost tax payers money.
		Building department and wetlands agency are not accountable. They do not understand their role to facilitate the needs of the taxpayers. Rather their main goal is to make any development, no matter how legitimate or uncontroversial, as painful as possible.
		Conflict of interest statements to disallow individuals to serve two masters.
		Greenwich governmental services are the most inefficient and costly that I have ever witnessed. The lack of governmental productivity, the wasteful employee compensation programs, the diffusive form of government, the micromanagement by sundry boards and the RTM, and lastly, the enormity of its regulatory processes astounds one.
		Lack of transparency at the town government. Hiring of legal counsel, outside counsel, is very unclear. Especially criteria for selection.
		Lack of zoning enforcement
		Lackadaisical municipal government
		Making the towns great services available to all the residents both rich and poor.
		Mismanagement by Town agencies
		Not being ignored or pushed aside when a complaint is made regarding quality of life, i.e. noise violations. It seems that if one has money or power in Greenwich it is OK to blatantly ignore the ordinances and this is condoned by Town of Greenwich management.
		Petty politics both inside and outside of local government.
		Quality of services
		Response time at town hall on issues that affect our residents...does it always have to take years, instead of months?....
		RTM process should move to voting over the web, make accessible to new generation with limited time availability, who work, don't start meetings before 8, because many people have jobs in NYC
		Speeding
		Strain on public services
		The building department does not treat town residents with very much respect. I realize they are busy, but the attitude of the office seems to be that you are lucky they are even talking with you. Processing of paper work and inspections is unacceptably slow. I estimate that this department cost me close to \$5,000 this year.
		The inability of the town to get competitive agreements with its unions. The ineffectiveness of town HR Department - leading to protection for poor employees and increasing the cost of producing services.
		The political battles within the town that cause taxpayers to foot the bill such as the deal that the former HR Director cuts with no town approval.

		The Town nickels and dimes its people without sufficient town services.
		The western side of Greenwich appears to be treated as the ugly step sister of the town - it's a shame.
		There should be term limits for all positions on every board.
		To much Politicking in Town Hall.
		Too many seats on the RTM, too much cronyism
		Town Politicians seem to have their own Agendas in mind instead of the peoples'
		Western Greenwich does not receive adequate services
		Worst problem: favoritism towards residents with successful and/or living parents. Ridiculous, but understandable given this is Greenwich.
		<b>Traffic</b>
		[Traffic] congestion
		Congestion (both roads and new construction)
		Congestion,
		Congestion, rudeness, lack of respect for traffic laws
		Crowded streets
		Development increasing traffic on the roads.
		Fix traffic [problems]
		High speed of traffic on small roads
		I-95 traffic problems and their spillover effect into the Town.
		Increasing congestion.
		Need to eliminate traffic jams near schools.
		Takes too long to drive down Avenue to use retail
		Too much automobile traffic
		Too traffic friendly...impossible to drive thru town now between 9-5!
		Traffic
		Traffic & congestion
		Traffic & parking
		Traffic and congestion on roads.
		Traffic and congestion;
		Traffic and pedestrian safety
		Traffic and the resulting danger for pedestrians and drivers.
		Traffic congestion
		Traffic congestion - local and state highways.
		Traffic congestion and lack of adequate public transportation and bicycle/pedestrian facilities (particularly around schools).
		Traffic congestion and lack of parking. The "mess" on Putnam Avenue in front of Whole Foods is an accident waiting to happen.
		Traffic congestion in Town and I95
		Traffic congestion is a serious problem
		Traffic congestion on Post Rd - especially when there is a problem on I-95.
		Traffic congestion, at schools especially
		Traffic congestion, particularly on Post Road and in Old Greenwich... Route 95 is horrific
		Traffic congestion, which in turn seems to make drivers more aggressive and dangerous
		Traffic congestion--too many SUV's; air pollution
		Traffic flow
		Traffic in central Greenwich
		Traffic including I 95.
		Traffic on I-95-terribly unsafe
		Traffic, but it would be very difficult to do something drastic like expand the post road.

		Traffic, East Put. and Old Post Road #6,
		Traffic, I-95 traffic using Post Rd
		Traffic, parking & need for safer passage for school children to walk/bike to school
		Traffic. Not just in Greenwich, but on the Merritt and I-95. Suggestion: get rid of the construction.
		Traffic...it is a nightmare to drive through Greenwich...it can take 30 minutes to get from one end to another
		<b>Traffic Calming</b>
		I believe our roads are becoming increasingly dangerous due to speeding, especially trucks [going] 40 mph on Deerfield Drive between Lake Avenue & Greenwich Library.
		Smooth traffic
		Traffic-calming, pedestrian access
		<b>Transportation</b>
		Neglect at the State level of Fairfield County transportation issues.
		Transportation
		Transportation, traffic
		Transportation/highways & roads for vehicles, trucks, etc.
		<b>Zoning</b>
		Adequate enforcement of town building, zoning, and environmental issues
		Balancing growth and keeping the town full of the qualities that attract people to the town... The growth impacts traffic, school quality and safety of children, bike riders and pedestrians when on the streets.
		Bootlegged apartments
		Changing times, too many big homes on small lots
		Constant attacks on, and erosion of, P&Z regulations & restraints (FAR)
		Controlled development, land use, zoning
		Demolitions and extremely big and ugly houses going up
		Destruction of neighborhoods
		Development,
		Do away with cars at Greenwich Point (see below)
		Excessive influence by the real estate industry on zoning and building practices.
		Growth and development
		House pricey (especially for town employees).
		I feel the most important issue right now is the growing number of businesses in our community. Greenwich is losing the small town atmosphere. We need to stop letting all these corporations into our town.
		Illegal sump pumps
		In addition, town FAR and zoning rules are often illogical.
		Keeping home scale to an attractive size
		Lack of a zoning code to control the construction of docks on land only, by adjacent property owners to protect the riparian rights of a property owner's existing dock on which taxes are paid to the town
		Land use and protecting open space to limit over-growth of town into a city.
		Large land holders attempting to shift taxes to others by open space initiatives.
		Limit construction
		McMansions
		McMansions destroying neighborhoods
		McMansions, stop the madness.
		Out of control building/remodeling changing quality of neighborhoods

	Over-building on small lots
	Over-building! Gigantic houses "slapped" together!
	Overcrowding
	Overcrowding, land use, and extensive building -- especially in areas where wetlands may exist, for example, new development on the Rockefeller lands in Glenville.
	Over-development
	Over-development and the loss of open space. Building houses that are far to large for the parcels of land on which they are built.
	Over-development, lack of safe walking areas (i.e., no sidewalks)
	Oversized houses in neighborhoods.
	P&Z over-control
	P&Z. Oust them.
	People maxing out the square footage of their homes on small lots and dividing lots so that second homes can be placed on what used to be a single family lot. For example all the large homes replacing the existing ones on Lockwood in Riverside and small (<1/2 acre) lots split in two with two homes at the max square footage put up.
	Planning & zoning - FAR
	Planning & Zoning Commission answerable to no one!!!! (FAR)
	Planning and zoning is allowing the quality of life in town to be ruined by allowing mega-houses to be built on lots too small. This is ridiculous. Just look in Havermeyer Park.
	Planning and zoning,
	Planning and Zoning-oversized houses-lack of restrictions on building.
	Real estate values - the recent and ongoing expansion and demolition/rebuilding of homes is out of control.
	The buildings going up in Greenwich. It seems that there are very few places that a new home is not being built - this causes for more traffic congestion everywhere!! I live 2 miles from where I work and the traffic light in front of the Greenwich Library - it takes 2 to 3 changes before I can get through.
	The over building of houses for the area, the proverbial mini mansion on the 1/4 acre lot and tearing down a beautiful 100 yr old house to do so.
	The tax policy which gives no incentive to a homeowner with multiple acres to refrain from building a second house. Do not tax extra acres at the same rate as the primary acre - or else we will have ever more density of houses - see the two huge house on what was one parcel on Lake Avenue across from the Field Club.
	Too much construction and population concentration downtown
	Too much development.
	Traffic, deer & geese, FAR
	Trees being cut down all over and clear cutting of lots
	Zoning Board not stopping increasing development density, FAR punishes the wrong people
	Zoning, particularly in Old Greenwich. Houses are getting too big with no effective control.

<b>23</b>	What type of services should the Town provide that are currently not being provided?
<b>ID</b>	<b>Comments</b>
	<b>Adding Town Services</b>
	An evening car traffic closing (Thursday?) of Greenwich Avenue to transform it into a pedestrian walkway.

	Better services for older people and people from other countries, especially Central and South America.
	Bicycle routes and paths
	Garbage collection
	I think that the Town should consider additional more affordable childcare options. There are some in the area, but there really isn't anything in the central Greenwich area. Unfortunately, as a single parent in town, it was something that I found out the hard way.
	I think the Town is providing the right services, just not enough of them i.e.. cutting back on tree limbs, etc.
	More affordable child care
	More meeting space at Town Hall
	No additional services
	Re-qualify services now being offered for effectiveness and efficiency and eliminate or enhance, as required.
	Sewer/garbage pick up
	Trash & recycling pickup
	Try more things for single people
	<b>Ambience</b>
	Prevent parking cars in front yard and covering over grass
	<b>Compliments/OK</b>
	Excellent services.
	Happy with services--I like living here
	I believe that most of the services are very good. There is a large selection to choose from.
	I could have used a choice for this section. Like I said, we are happy here in Greenwich. But that doesn't mean we couldn't be happier.
	I think services provided are good.
	None
	None that come to mind
	None that I can think of
	OK as is
	The Town does an excellent job of providing services.
	<b>Dog Park</b>
	A dog park at one of the larger park facilities would be a great way for residents with common interests to interact.
	Dog park
	Dog park would be nice.
	Establish several Dog Parks for use by dog owners to exorcize their dogs.
	<b>Education</b>
	A slight reduction in class size in the Greenwich public schools--especially elementary and middle--would go a long way toward improving the already strong impression of the Greenwich schools
	Again, security & supervision at the schools.
	Down the road, perhaps another high school on the Eastern side of town for the Old Greenwich, Riverside and N. Mianus areas. Parents do complain that the current high school is too large. However, obviously, this would be costly for the town.
	Help find space for & support the building of another independent school.
	Public (free) pre-school.
	Special Education Services in the schools should be examined.

		Sports for only the gifted--no opportunity for team sports for less competitive students
		<b>Health &amp; Environment</b>
		Better medical care for Medicaid recipients, particularly children.
		City garbage pick up
		Free bulk garbage pickup 2x a year.
		Free recycling programs,
		Geese control.
		Goose removal
		<b>Library</b>
		Librarian training, which would help maximize the usefulness of the library.
		More library activities for children between 9-12
		The library should be open on holidays and on summer Sundays. The branches should be open six days a week. There should be a lending facility at the Western Civic Center.
		<b>Long-range Planning</b>
		A fully paid fire department
		Business District Master Plans: Byram, Central Business District, Old Greenwich, Cos Cob, Glenville and Riverside in that order of priority.
		Competitive BET elections
		Competitive taxi services.
		Develop Byram Master Plan by outside consultants
		I question how useful the social services provided are. Perhaps we need to better evaluate what programs help many people.
		I would like the Town to do a better job maintaining wetlands.
		Make parking for Greenwich residents at Greenwich Point and all other parks free.
		More efforts to attract voters from low income neighborhood groups and students
		Provide the ability to get all permits at once or incorporate fees into property tax.
		We need professionals in administrating overall expenses, maintaining our infrastructure and take such responsibility out of the political process (BET).
		<b>Parking</b>
		[Addressing the] parking problems.
		A tiered parking facility near Greenwich Avenue
		A true parking strategy which includes resident only parking spaces in the central business district.
		Better parking (resident permits)
		Decent parking
		Easier parking around Greenwich Ave.
		Parking services
		<b>Police, Fire, EMS</b>
		[Need] respectful & polite police
		A police force less focused on watching over crosswalk points on Greenwich Avenue and more focused on protecting from robberies and other real crimes. Bank robberies? In Greenwich?
		Better police enforcement on speeders in residential neighborhoods
		Central, unbiased 911 center, in order to give the people of Greenwich the fastest and most accurate response to emergencies.
		Enforcement of speed limits, since the police don't do this
		Give the police a respectable headquarters!

	More interface between police and fire departments with residents of the town, especially with students of schools
	More police protection
	Need a traffic/transportation officer.
	Not-for-profit organizations & residents should not be required to use police officers for private functions at ridiculous rates
	The earliest date I remember the need for a new police department facility was discussed was 1967, and we still are discussing it. Why do we need so many agencies, survey and members on the RTM?
<b>Public Works</b>	
	Ball fields need better attention and maintenance
	Better side street snow removal
	Commercial size paper shredding at the recycling center
	Faster snow removal back-country
	Garbage pick up--either pick up all leaves or none
	Increase the dry hydrants in the areas not served by town water.
	More tree protection and planting by town - prevent clear-cutting of trees and require people to have at least 2 trees on every property.
	More tree work - there are trees that are so old and they are hanging all over our telephone/power lines. No wonder when we have a wind storm or winter storm power goes out. This work should be done all year round not just after a storm. This would save costs in the long run.
	Parks and Rec should spend more time on keeping parks clean rather than planting trees
	Physical upkeep of town buildings--BET always under-funds projects.
	Rehabilitation of Western Greenwich Civic Center
	Street maintenance in roads [is] least important
	The infrastructure throughout the town needs immediate attention. Sewer Plant at Grass Island should be number 1.
	They provide services but sometimes not often enough like street cleaning - road repairs are an awful disaster. The repairs to underground - then the road are re-paved but are such a mess with potholes, etc.
	Town water & sewer.
	Trash pickup, even for a fee. If run properly could be a money-maker
<b>Public/Affordable Housing</b>	
	Affordable housing
	Affordable housing is a major gap
	Increase the number of housing units for the working poor, \$60K and below for 1 or 2 people
	Middle income housing, more options for those of us who are not wealthy but have grown up here and do appreciate the good points of Greenwich and would like to stay and contribute to the community but are finding it more and more difficult to do so.
<b>Recreation</b>	
	A live theater
	Another town swimming pool would be great!
	Athletic facilities are not in good shape and there aren't enough facilities for youth programs.
	Beaches should be cleaner--after all we paid for it.

		Better lifeguard services at the beaches. Empty lifeguard chairs at the Point are the norm. The skill level of the high school kids other than the fact that they passed a test is nil. Can you imagine one of those 110 pound girls saving a 250 lb. swimmer? There is no supervision of the guards at the Point whatsoever. Some day the Town will be embarrassed when an undercover videotaped expose is done as to actually what the guards do all day. when they are supposed to have their full attention on what's going on in the water. I feel very unsafe in the water at the Point.
		Better playground equipment at certain parks.
		Better Town Pool
		Binney Park needs more
		Develop Civic Center programs based on community input, not economics interests.
		Ferry services to the islands which go past the scheduled end dates. How about having the ferries run through October 15th on weekends only?
		Ferry to captains island should run longer into the season. Past September.
		Free use of tennis courts for residents.
		Fulfilling beach cards on the web
		Higher quality sports fields
		How do we keep them off the streets, illegal partying, etc.?
		Island Beach Ferry run to 2nd week of October
		Keep beaches open later than sunset in mid-summer, rather than sunset closings
		Limited non-resident access to islands
		Lose the employees checking the tennis passes at the courts, unnecessary.
		More children-oriented recreational areas and support
		More cultural resources.
		More live music, more of a forum for subcultures and alternative art forms, etc.
		More town pools... Greenwich is the only town around that has no in-pool swimming lessons available.
		More walking paths in parks, new and wider sidewalks for walkers and safe bikeways and paths
		Older kids are not interested in Arch Street
		Youth services for high school: there are so many opportunities for K-8(9)
		<b>Safety</b>
		Coordinated public safety.
		Public safety courses to prepare the public for a terrorist event.
		<b>Seniors</b>
		Better health care for senior citizens.
		More affordable nursing homes for the elderly
		More services for the elderly
		Trash pickup once a month to eliminate runs to the dump since seniors are not able to do [it] themselves.
		<b>Sidewalks</b>
		If the town installs sidewalks, there should care for them, including snow removal.
		More sidewalks
		More sidewalks in the mid-country area
		Sidewalks along principal streets, particularly those leading to schools.
		Sidewalks on Lockwood Road in Riverside--many pedestrians walking to multiple schools, very dangerous
		Sidewalks so kids can walk to school

	<b>Taxes</b>
	Let's keep taxes down!
	Maintain low taxes at this time
	No more services.
	None that I can think of. But, those that we do offer should be performed quickly, efficiently and as inexpensively as possible.
	Some services should be contracted to outside contractors by having them bid on the services... school janitors, parks and sport recreation areas, etc., etc.
	Stop taxing every little home improvement.
	<b>Town Employees/Town Operations</b>
	[Need] respectful & polite personnel (town hall)
	A convenient method to make requests for services that would assure me that my request has been received and is being worked on.
	A response hotline for all residents to call when there's something wrong; roaming animals, trees down, floods and etc...
	Do not make decisions colored by fear of lawsuits.
	Email notification of road/construction projects to homeowners in affected areas (homeowners would have to supply email addresses). Notification of when signups are for rec. programs (being told to check the website is not helpful - I am not able to check daily)
	I don't believe there needs to be an increase in town services. Just an improvement on some of those currently provided.
	Less waste of taxpayer's monies on studies
	Lookup Building permits on the web site.
	More online services for people who work during business hours
	More visibility & effort (BET?)
	Need new voting machines
	See previous answer and move more transactions online and reduce staff needed in town hall
	Staggered lunch shifts at Town Hall [for better coverage & more hours open)
	The Town's web-site should be enhanced. It is a good start - but there is much that still needs to be done.
	Too broad a question. Perhaps instead of adding service we should improve the ones we already have. This would also help our cash crunch.
	Top to bottom government reorganization we [need] a true mayor.
	Town departments often rude and ineffective in "helping" citizens
	Town meetings that address a wider range of issues. Market the value of town meetings for better communication and socialization of issues. Maybe having town meetings by district...
	Town web site should provide more detailed description of FAR regulations
	<b>Traffic</b>
	Addressing the traffic [problems] and
	Change the traffic light patterns to alleviate traffic congestion, not cause them. It takes longer to go to town hall from OG then it takes to get to White Plains.
	Enforce speed limits--slow down traffic in residential neighborhoods
	Too many NY cars on Greenwich Ave
	Trucks and SUVs should be limited on Greenwich Ave during busiest hours
	<b>Traffic Calming</b>
	Slow traffic down on residential streets by putting in speed bumps and videos and more policing of speeders
	Traffic calming a necessity--neighborhoods are unsafe

	<b>Transportation</b>
	A bus going up and down Greenwich Avenue with no cars on the Avenue
	Alternatives to automobile transportation and support facilities (I.e., bus shelters, bike racks, bike paths, shuttle service).
	Better public transportation to the outer areas.
	Better transportation services to be integrated with the railroad schedule.
	Bike paths for safer access to main roads
	Bike paths in Riverside & OG
	I would like to see an improved transportation system that would accommodate the needs of the elderly & that would make regular runs to out-of-town areas & the VA hospitals. TAG has limitations because of scheduling needs
	Inter-Greenwich public transportation between communities and destination points.
	More bike lanes in the mid-country area
	More Bus service
	More public transportation
	Shuttle service from RR station for town employees in order to relieve parking problems.
	Shuttle/trolley service on Greenwich Avenue
	Town wide electric shuttle bus service from parking lots to and from Greenwich Ave and RR stations. This would allow employees to park away from Greenwich Ave and thereby free up @250-500 parking spaces.
	<b>Zoning</b>
	Complete cell phone coverage
	More consistency in Wetlands town office... less politics...
	Telephone books should be considered littering.

<b>24</b>	What other comments would you like to make regarding the services provided by the Town of Greenwich?
<b>ID</b>	<b>Comments</b>
	<b>Adding Town Services</b>
	I think call-a-ride is great, but could have more cars and drivers
	If you are going to provide a service, spend the money to do it right or stop doing it.
	<b>Ambience</b>
	[Add] more white signposts, great looking gardens, but please. It is embarrassing to have phone wires tied up by rope and covered with black garbage bags. Drive down Sawmill Lane and look up! Eek!
	Flowers in traffic circles and elsewhere are a lovely addition to our atmosphere
	I think the Town does a very good job of providing services to the citizens of Greenwich. I do think that many of the people who have moved here from out of town feel that they are entitled to special treatment and do not appreciate the services that are available.
	It's too late--there is no more small-town appeal!
	The flower arrangements (hanging & parterre) are wonderful: Mike Kinghorn is an unheralded hero!
	<b>Compliments/OK</b>
	ARC is a jewel [of an] organization that should receive a higher profile (I have no children or adults in ARC)

		Excellent excellent excellent
		Great idea
		Greenwich is good, but there are definitely ways to make it better. Overall, it was a good move from Mount Kisco, NY...but, there is definitely room for improvement.
		I think the Town does a terrific job of providing services to its residents. I am especially impressed by the dedication and compassion of the Social Services division particularly Carol Femia, Kathy Gasparino and all the social workers.
		I've lived here 40+ years and consider this the best run town I could live in especially for recreational facilities and low taxes.
		Keep the levels where they are
		Keep up the good work.
		Lots of great work--please keep it up
		Love the parks, the Island Beach ferry, and safe streets
		None
		Nothing I can think of at this time.
		OK as is
		On balance, services are quite satisfactory & well above average. I suggest we strive for excellence.
		Our Fire Departments are great!
		Overall, I feel that Greenwich is a GREAT place to live. I have been impressed with the start of long term thinking by the various town departments and elected officials.
		Overall, I think we get the best for our tax dollars
		Services are generally outstanding
		Snow removal-very good.
		Thank you for asking, and for being concerned about them!
		The building department and wetlands department have been great with us
		The newspapers provide equal and fair news coverage to all people running for offices
		The policemen regulating traffic in Greenwich are the BEST, keep it up!
		The services seem to be fine. However there is always room for improvement.
		The Town Hall employees are helpful, available, polite
		The Town is doing a very good job in all things
		The Town provides great services and that's one of the reason why people want to live here. Compared to other towns, I'm sure that Greenwich is ahead of the curve.
		We applaud the efforts of the many volunteers who contribute their time to make our many services run so smoothly!
		We are so fortunate to live in such a fine town. Our growing multi-cultural populations, especially Latinos, present a growing challenge due to language barriers.
		Well done generally.
		<b>Dog Park</b>
		Still waiting for a dog park... we are still waiting for Greenwich Point bathrooms to be clean
		<b>Education</b>
		Feel schools are on target with appropriate ? .
		Need languages earlier in elementary school
		Offer Foreign Language instructions at ALL schools starting in kindergarten, don't make kids bus out of their neighborhood to get this essential part of their education for the 21st century. Raise taxes if necessary as the schools need more money

		Schools need more repairs.
		The schools are good but need help. The student/teacher ratio needs to be reduced and the High School needs more physical space to accommodate the upcoming classes.
		<b>Health &amp; Environment</b>
		Clean up sewer problems in a timely manner and stop pointing the finger everywhere else
		EMS quality of service needs to be addressed. Some technicians must only have the basic requirements, and some technicians are not familiar with the town roads. Why?
		Enforce the one leaf blower per lot law
		Poor response by Department of Health to my concerns over Dunkin' Donuts in Cos Cob
		Provide a service to migrate the geese somewhere else.
		<b>Library</b>
		Library is world-class... They should better monitor use to limit access to town residents (card access at entry?)... This is an important issue especially given growing internet-based knowledge and resources in the library.
		The library is the best of any town I have ever lived in it is a great resource and available to all people I can not say enough about it.
		<b>Long-range Planning</b>
		Continue to acquire important open space.
		Future strategy needed for growth in aging population and services facilities required
		Generally they are good, but despite the "plan of development," I do not think we have a good long-range plan. What is on paper isn't always being followed.
		Greenwich hospital does not have a very good reputation--we go to the NY Hospital for Special Surgery
		I would love to see the Tuchman property retain its beauty--perhaps remain a working farm where school children can learn about crops, etc., instead of going all the way to New Canaan, Stamford & beyond.
		More imagination needed to confront environmental problems: parking, traffic congestion, leaf collection, newspaper, bottle & can, magazines, mixed paper and above new way of telephone book distribution.
		Some programs have outlived their useful life and need replacement.
		The issue is the lack of a mayor who has the power to make the individual departments and agencies accountable for their actions.
		The Town is confronted with the need to increase salaries to obtain well qualified employees. There are times that the salary limit prevents proper hires.
		The Town ought to limit itself to providing only what the private sector cannot. We should not be in the nursing home, golf course, skating rink, etc. businesses. Otherwise, what would be next--municipal tanning parlors?
		There is no department to look at the big picture.
		Town needs to be proactive in purchasing pocket parks
		We need to develop a harbor management plan and control our own waterfront/harbors with a harbor commission.
		Why does the Selectmen need a manager? Isn't that we voted him/her for?
		<b>Parking</b>
		Limit parking on Greenwich Ave--do not allow meter-feeding retail staff to park on Avenue
		Limit use of parking by non-residents

	<b>Police, Fire, EMS</b>
	Our EMS are also a great group of dedicated people.
	Our police dept are OK. That says it all.
	Please see my comment regarding the police. That is a significant factor that needs improvement. Thank you. [police are over-reactive and overbearing]
	Police are so vital, let's pay them more and reduce budget in other areas.
	Police are sometimes mean and uncaring.
	Some of the police are bullies.
	The present plan for the new Police Department building, i.e.. the armory, is a joke. How many Police professionals, past and present, has the First Selectman interviewed for their input?
	You should pay volunteer fire fighters more than \$5 a call. It should be more like \$10, but they have to prove they were actually on scene to get the \$10.
	<b>Public Works</b>
	Example: in Parks & Rec--look at the skating rink flyer & schedule... same as it has been for 15 years... Certainly, after all these years, public sessions should have been changed, expanded.
	Frequent leaf and debris removal on the busy roads.
	I believe traffic control cops on Greenwich Avenue daily is a complete waste of tax money and adds to traffic congestion.
	I would like to see infrastructure maintenance stepped up so it doesn't cost even more down the road--even if it means much higher taxes!
	Need to pave roads more often
	Neighborhood and civic centers are badly in need of repair and modernization - in terms of equipment etc. A periodically applied fresh coat of paint would go a long way!
	Pave my street as promised 20 years ago.
	Please keep traffic policemen on Greenwich Avenue no matter if we have to pay more taxes
	Public bathrooms are disgraceful. Need to fund for replacement of all within next budget cycle. Then ensure that they are cleaned and maintained.
	Road repair and construction in the town is an embarrassment: slow and over budget.
	Roads need more repairs.
	Rockland Place in OLD GREENWICH, not the one in Greenwich. Tell your snow plows not to put the snow back on the sidewalk after it was shoveled. Then penalize the home owner for not removing the snow!!
	The Holly Hill recycle is the best. Few towns recycle like Greenwich
	The Town should require permits to remove trees on one's own property, [as] beauty of neighborhoods being butchered. Other towns require this type of approval. Why not us? Let's preserve the trees!
	To have the Department Of Public Works response by action to resolve problems quickly. And, the Tree department.
	Town does not clean up under railroad, around sidewalk by Arnold Bakers, and along walkway from Hamilton to Ritch.
	Town should keep better track of road conditions and force utilities that wreck the roads to fix them at a faster pace. The people of Greenwich buy expensive cars and should not have them ruined by the poor quality of some roads. Patchwork by the Highway Department often makes the roads worse. Stripping the roads and re-paving is the only way to get the roads correct.
	<b>Public/Affordable Housing</b>

		Public housing should be better regulated--I.e., subjects with criminal histories should not be allowed in or allowed to stay
		<b>Recreation</b>
		Beach passes for guests which are unused should be refundable
		Beach policy is working well
		Beaches are great.
		Extend car-free time at Greenwich Point on Sunday morning
		Filling out the beach card form and all the other hoops one must jump through year after year are ridiculous. We have lived here for years! Just ask us to send our money--you have all the other info.
		Greenwich needs more active recreational fields--NOT passive! There are many kids with no place to go.
		I would like a slight revision of the beach access policy. It is frustrating when family or friends arrive on a summer Sunday and we can't
		I'm upset with the fee I have to pay for my children who grew up in Greenwich and now live in neighboring towns and the vehicle charge for their family even if it's only for a few hours. We suffered in the new Beach Policy because we used to be able to get our guest family's car in free of charge!!!
		It is hard to get a beach pass and then when you do you cannot bring a friend without buying a pass ahead of time this is very annoying. I was not able to use the beach at all this summer.
		More resources should be devoted to baseball fields in Town. In addition, townspeople should be allowed to use Town parks to play baseball with their children when no games are played...without requiring a permit. Encountering nasty Town employees who force a parent and child off a field is poor public relations and a lack of common decency.
		More sports at Greenwich Point
		New benches and other such recreational facilities should be placed in all parks.
		Parks-very good.
		Please do not level ? for ball fields & parking
		Recreational opportunities are well above average
		Sell guest passes at the Civic Center, not just at Town Hall
		There is too much paperwork and too many regulations involved in what should be a simple thing, viz., using the town's parks or tennis courts! What is all this protecting against? I have a hard time believing that if all the park passes and tennis passes and park permits, etc. were swept away, our quality of life would change a single iota.
		We are very happy with recreation facilities and programs.
		We desperately need additional sports fields
		<b>Safety</b>
		Make the necessary changes before a tragedy occurs
		Many more services for the elderly are needed
		<b>Seniors</b>
		Resolve Nathaniel Witherell issues---Town should not be in nursing home business
		Seniors' problems: building maintenance and sewer maintenance.
		The Town should keep Nathaniel Witherell in our town perhaps as a not-for-profit entity (not a Town department)
		There should be more activities for seniors
		Yes we need Nathaniel Witherell for low-income people
		<b>Sidewalks</b>

	<b>Taxes</b>
	Business & large buildings need to provide larger percentage of real estate taxes for water & waste services, garbage, traffic control, truck wear & tear on roads and congestion.
	Provide minor services and ask for minimal taxes. I want small government. We should pay as little as possible taxes.
	<b>Town Employees/Town Operations</b>
	All areas treated equally (west vs. east)
	ALL town employees should identify themselves when they answer the phone, either with a first or last name or even an ID number. There needs to be a follow-up to requests for service, such as pothole repair, tree limbs down on roads. Check out the City of Stamford's system. They give each call to the service line a number, and it is followed up by with a postcard to see if services were performed and if done so satisfactorily. I have found some town employees to be very impolite on the phone, as if I have bothered them and it is my fault I need an answer to a question. No one ever says who they are. Ever.
	Attitudes in Town Hall away from Selectman's and Town Clerk's group are abysmal
	Building department is very disorganized and they take delight in slowing the homeowners' projects. They've held back information only to slow up building by 4-6 months for no good reason.
	Building department. Solve this and you have my vote.
	Byram is treated like a stepchild
	Could use some new blood in Town Hall (paid professionals)
	Discontinue special privileges; e.g., rooms at Queen Anne House at Greenwich Point
	Eliminate resident run arounds when they are trying to get information and especially don't hide behind unpublished telephones and e-mails, screening by administrative staff. Act accountable for their area of responsibility.
	Enforcement of land use & other Town regulations needs attention and follow-through.
	I believe the town has a tendency to overuse consulting services. This area should be carefully reviewed.
	I would just like to say that I am very impressed with all of the Town employees. Any time I have to call any department or go to town hall, everyone couldn't be more helpful and pleasant. Not to mention if you leave a message for someone on a voice mail, they return your call most of the time the same day. This kind of treatment and employee is not your typical bureaucratic government employee. A hearty thanks to all town employees
	Leaders that visit Western Greenwich and know the issues.
	More control over building code violations
	More control over major tax violations in town--a slap-on-the wrist or fine is not enough, violators should be punished by not allowing them to buy any more properties... it appears that violators are given more l
	Please make it easier to find out when town meetings are and please encourage the average citizen to attend. Like, post flyers around or something.
	Re-design town hall to recognize that the majority of households today are double income and therefore cannot deal with town transactions when they only operate in a 8-4 timeframe. Open longer hours, weekends, and use more high quality technology
	Require notices to be sent to neighbors when demolition occurs, blasting etc.
	Service departments keep to yearly line budgets with so many "monthly" requests for \$\$.

		Should study the potential if the Town provided self-insurance on all home fire insurance, with re-insurance to cover excessive losses. Think about it!
		Still waiting for the nuisance statutes to be enforced.
		The attitude of employees at the Town Hall needs to be improved.
		The building department is still a very disagreeable place to do business with as far as I'm concerned. Although it has improved over the last few years, it is still extremely difficult to get BASIC information on what the regulations are, if you're not an architect or a builder or some other professional. There are still certain long-tenure individuals who work in the building permit department who wield their power as
		The local government is bloated.
		The political leaders need to govern and lead, rather than micromanage.
		The Town is in need of a critical review of each department and their respective staffing needs. It appears there are many positions that can be eliminated once the task is automated and/or streamlined. Early retirement should be offered where possible. This would probably cost the town less in the long run. This approach will also enable budgets to be re-directed to key projects.
		There is a failure of communication between departments, especially Health, P&Z, and Legal
		There needs to be a type of contact form for the public to leave questions for RTM members via e-mail.
		There should be no net gain in services provided by the town. If the town decides to fund a new service, it should concurrently phase out an unneeded service.
		Too much bureaucracy & not enough information for employees.
		Town employees do not seem to work as efficiently as private contractors (e.g., lawn maintenance, tree work, and roads).
		Town Hall departments should not close their doors to the public
		Town Hall personnel could be more congenial
		Town services are generally above average. However, some do need to be improved, especially DPW.
		Town spends too much on consulting fees, gives too much severance pay--should not add any more or create more top manager positions which will become very costly in future benefits. When hiring a replacement for manager position and 39 applicants or more are applying, the town should offer a lower starting pay not an increased one which seems what the town normally does. Pension plans should be increased to 30 years of service and minimum age 55 years old to qualify for early retirement. This is still better than corporate America gives.
		Whenever I need a form or information at Town Hall, it seems like they are only open 10-4 and closed for lunch 12-1.
		Why do they hire incompetent people. Many don't work at all just drive and hang around.
		Why does the town spend so much money on a study and a search. There is never ask the people that live here. If the do they don't like it.
		Would like to see greater accountability for the departments that constitute the town - i.e., as part of the budget process, identify what was accomplished vs. goals for the past year, and identify goals for the upcoming year.
		Zoning department is poorly run and arrogant
		<b>Traffic</b>
		Re-engineer traffic pattern in front of GHS on Hillside Avenue.
		Slow to respond to serious traffic problems. Of the three hazardous intersections on Glenville Rd, only one is being addressed and that in two years!
		Traffic congestion
		<b>Traffic Calming</b>

		Consider speed-humps and other traffic-calming measures.
		Limit use of facilities
		Promote traffic calming
		<b>Zoning</b>
		Much more attention to property development, better zoning laws, etc., better enforcement before this town loses its character.
		Need to improve P&Z functioning--poor leadership--need to maintain stringent standards... too lenient.
		Rework the FAR--it is not consistent or fair.
		Rules and regulations sometimes are counterproductive and cause more building than would be necessary.
		Wetlands agency guidelines too strict

<b>25</b>		Let us know if you have any additional thoughts you would like to share (e.g., what kind of town would you like Greenwich to be?)
		<b>Comments</b>
		<b>Ambience</b>
		[Keep] the town [the way] that it is.
		A nicer, less snobbish, community. Like it was many years ago.
		A town for everyone--not dominated by the moneyed, particularly the nouveau rich [sic] who are destroying the charm & character of this town with their egotistical McMansions.
		A town where people are less selfish and rude to others
		Bring back the old town, do not let new people make this town a city
		Greenwich has lost it's [sic] friendly sense of appeal! I'm a native, but Greenwich has nothing for me any more. I've become disenchanted!
		I am caught between being happy to see the merchants on Greenwich Avenue prosper against the fact that the Town is already crowded and now attracts others from surrounding communities which makes it harder to get around and simply
		I don't want to see the character of downtown Greenwich change, but it is hard to imagine that it can remain the same, either. Downtown is a vital place, that, it seems to me, is at risk of being ignored if the zoning laws aren't changed to encourage modernization (within reason).
		I have lived in Greenwich my entire life. This is hard to answer, as it saddens me to see the town lose its charm.
		I would like Greenwich to keep its New England town atmosphere, particularly the business districts. I would like to see continued work to improve FAR to insure both fairness and control of development so that our neighborhoods retain their character.
		I would like Greenwich to keep the small town, exclusive feeling. I feel like we have lost that. Over the years Greenwich has been coming a little too busy and impersonal.
		I would like the Town to be friendlier.
		I would like to retain a New England "flavor" and not be a mini-NYC with Greenwich Avenue's looking like Madison Avenue.
		I would like to see Greenwich retain the small town atmosphere and charm.
		Leave it alone
		Less crowded. Also: recognition for the labor of those who keep the town green and clean (homes, lawns, building those stone walls in all sorts of foul weather...it took us 60 years to appreciate the Italian stone masons - let's not forget the men and women who do this work for us)
		More friendly towards middle class citizens.

	Prohibition on recreational vehicle parking in municipal lots and on town streets for extended
	Retain small town feeling
	The impatience in traffic and road-rage makes me feel like I'm in New York or New Jersey. Thank you.
	The way it was ten years ago--smaller houses on small lots
	Town should be less materialistic.
	We'd like to go back to small town atmosphere--impossible we know
	<b>Compliments/OK</b>
	Generally, we do a good job of creating and maintaining programs.
	Great community, lots to offer
	Greenwich is a great town and that is what I would like it to be.
	Greenwich is a great town to live in and needs to be maintained that way.
	Greenwich is a great town. Residents must be alert to outside influences and work to keep the kind of town that Greenwich is.
	Greenwich is a paradise!
	Greenwich takes care of the young and old, rich and poor, mentally sick, too.
	I appreciate all the hard work that has gone into keeping the mill rate low and the mill rate increases under 4%!
	I have only lived here since the beginning of June but I am thrilled to have the opportunity to fill out a survey asking my opinion on where I live and what I think. Thank you.
	I like Greenwich, I love it
	It is becoming what it should be.
	Keep up the good work
	Maintain all services as we are doing !
	More of the same good elements
	None
	Otherwise OK!
	The best it can be
	This survey is a good start
	Tod's Point is a gem! Gets extensive walkers sharing space with cars--need to make it safer for those who walk/bike... Also Shore Rd.
	<b>Dog Park</b>
	No dog parks!
	Should allow dogs at Beach with requirement [that] people clean up after them.
	<b>Education</b>
	A second language in grade school is a waste of time and money. These children will learn quickly, but also forget it after a few years.
	All schools should be built with the understanding that surrounding neighbors will come and go, but the schools are there for the duration.
	I would like real improvement in school facilities.
	<b>Library</b>
	The state of the art facilities (library , hospital) were privately funded. I would like my tax dollars to be spent on state of the art schools and sports arenas.
	<b>Long-range Planning</b>
	A town that does not cater to special interest groups. A town that recognizes and provides for its children, even if those aforementioned special interest groups have to pay more taxes or accept an ice skating rink and/or pool at Cos Cob and more baseball/soccer, etc. fields instead of more open.

		A town where people of all economic and ethnic backgrounds are equally respected and able to enjoy a similar quality of life.
		As I said there are a lot of people with incomes significantly above the mean living in Greenwich, but there are also middle and low income people as well. I think the town should be more open to all these residents and the needs i.e..
		Equal and fair representation of all its towns people.
		Forward thinking, proactive, responsive in a timely fashion...
		Greenwich is losing its diversity and character. It is becoming a place for only the super rich. My siblings and most of my classmates from GHS can't afford to live here and neither will my children.
		Greenwich should seek to protect the residential integrity of the town. Commercial development should not be encouraged unless it contributes to enhanced residential integrity. Office parks are not likely to contribute to residential integrity. Well planned retail development is more likely to enhance residential integrity.
		How best to use old power plant site
		I would like Greenwich to be a town of diverse and liberal culture, and not the kind of place where, when I tell people that I live there, they ask
		I would like to think that Greenwich is an open and welcoming place, but it seems that the official posture of the town is quite the reverse. In the last 10 years it seems to me that Greenwich has unerringly put the wrong foot forward in the public relations department. The most glaring example if the beach fiasco; what would it have hurt us to open up the beaches to start with? Without all the negative publicity, I'll bet that no more than a dozen out of towners would even have bothered to visit each weekend. (Let's face it, the Point isn't a very desirable or accessible beach.)
		I'm sure that this survey, just before an election, will end up being self-serving.
		It's too late for Greenwich to be a town, it needs to be a city.
		Less glitzy more natural
		Make sure we have a mix of people of all ages, ethnic background and incomes.
		One that embraces the differences of it's residents!
		Too many restaurants
		Unfortunate timing for sending out this survey in the election season with one of the candidates' names attached to it. Why not send after the election?
		We need charter revision including a Town Administrator, smaller RTM and other changes per Gilhuly recommendations
		We need Greenwich to retain its position as the most affluent and lovely area in our region.
		What can we do with all of the town-owned buildings that sit empty
		<b>Parking</b>
		A parking garage is needed in Central Greenwich and parking meters should be installed at all municipal parking areas, not just Central Greenwich.
		Better parking
		No multilevel (I.e., above street level) parking
		Parking in Greenwich is like in any other Town: at times congested, at times smoothly running
		<b>Police, Fire, EMS</b>
		More attention to speed violations in neighborhoods. We live on Shore Rd and there is so much traffic exceeding speed limit, it is unsafe for all kids on our road.
		The cops (traffic control, parking) go a little overboard. They should concentrate on moving violations, especially running red lights.
		Traffic light to replace policemen at Greenwich Avenue intersections
		When animals are hit by cars I see them in the road for days. Why does it take so long to pick up the road kill?

	<b>Public Works</b>
	I think there are many infrastructure issues that need to be solved yet
	Let's get Greenwich into the 2000's. Much of our infrastructure is ageing and falling apart rapidly. The town has many young vibrant families, and they are the ones that need a voice. Stop fighting about bedrooms to keep the houses small and quaint.
	On the other hand, I would like to see the infrastructure improve to befit the standards of the community and services kept at a high level.
	<b>Public/Affordable Housing</b>
	Greenwich needs more quality condominium residences
	Town for moderate income families, affordable homes
	<b>Recreation</b>
	Beach fees need revamping--tennis, too
	Better efforts need to be made to keep kids out of trouble.
	Experiment with lowering costs of beach access for guests who need to bring their own cars due to baby seats
	More public access to LI Sound and waterways.
	Skating at Dorothy Hamill rink: WHY should I have to show my driver's license to simply put on a pair of skates? Is the rink really going to be overwhelmed and rendered unusable by overcrowding? It seems more like an excuse to keep out the riff-raff from nearby Port Chester.  Is this protectionism really necessary? What are we protecting against -- something real, or something imagined? What if we simply quietly drop these restrictions for a year, as an experiment and see what happens? I want to live in a Greenwich that is welcoming and friendly to outsiders, not one that demands proof of residency
	<b>Safety</b>
	I would like to feel safe in town and know that my children will be safe in school.
	More visibility & knowledge of disaster plans of the town--processes, procedures, evacuation plans, etc.
	Traffic on Greenwich Ave is a major safety threat
	The Town will move forward and change with conditions. However, it should never forget the people who helped get it where it is today. They should not be discarded like yesterday's newspaper.
	<b>Seniors</b>
	I want Greenwich to be a Town where kids walk to school.
	I would like to see more ways for children to walk to the local elementary schools. They are all neighborhood-based, most likely close by, but most cannot walk due to the amount of traffic, rate of speed and lack of sidewalks.
	I'd like to see the central part of town become much more pedestrian-friendly.
	I'm concerned that our sidewalks do not connect between all larger roads. For instance, the OG Civic Center & train station have a huge sidewalk gap in the area of the Innis Arden Golf Club. Why didn't the sidewalk extend to those areas?
	Very pedestrian-friendly.
	<b>Sidewalks</b>
	A special tax on all new housing construction to pay the added cost for providing required facilities for the new residents
	Cheaper
	Reasonable fees for services.
	<b>Social Services</b>

	<b>Taxes</b>
	<b>Town Employees/Town Operations</b>
	I don't think we need Parks and Rec to rush out in the middle of the night. To save a tree.
	I would like Greenwich to be a town with a government of the same caliber as its tax payers.
	It would be smart to have quality not quantity when talking about town services. It's hard to be all things to all people and it seems that the town already offers many services and advantages over other towns.
	Preservation of proper zoning.
	Same thing with the Powerball business. Come on! It seems that Greenwich spends an inordinate and unwarranted amount of effort to KEEP PEOPLE OUT. To the outside world, with Greenwich's lily white WASP reputation, this translates to .... well, you know what.
	The western part of Greenwich deserves more attention specifically Byram, and Glenville. The Byram River is a disgrace. Would a rotting boat be allowed in the Mianus River or at Tod's Point, no, but we have one in the Byram River.
	Town should be better managed and led by senior government officials.
	We have a nice town. I would, however, like to go to Town Hall offices and not face an annoyed, clerk who is the essence of
	We need more manners in Town Hall. More timely responses. Perhaps the "new" First Selectman will be classier. I object to being required to provide postage to return this survey. How much did this survey cost?
	Why does the Town of Greenwich let people take cars home. This is a expense that the Town does not need. The only Town cars that should be sent home should be Ranking Police, Fire, and EMS.
	<b>Traffic</b>
	Less congestion,
	Reduce traffic (especially on the Post Rd.)
	Traffic in Greenwich is like in any other town: at times congested, at times smoothly running
	<b>Traffic Calming</b>
	The Town needs to establish a policy on Traffic Calming, so that neighborhoods have some recourse from traffic problems.
	<b>Transportation</b>
	Public transportation
	<b>Zoning</b>
	Easements that promote open space!
	I like Greenwich to be suburban in character, but we are big--so how can we keep our rural/suburban character while dealing with growth and development.
	Inaction from wetlands and building department re violations
	Less building,
	Less splitting up of lots for 2-family dwellings in areas that would not contribute to the area surroundings. Recently a house built on Grey Rock Drive - a monster of a house that does not go with the surrounding homes- a disaster - and the town allowed this. Their garage is about 10 feet from the house next to them - how was this allowed to happen?
	More attention to historic preservation of districts and houses

		More of an open feeling in the town by the elimination of high walls & fences along streets.
		No cars should be allowed to drive around Greenwich Point (except disabled and boat owners). The cars detract a lot. More healthy for people to walk around vs. drive.
		Not so many houses, more open space
		P&Z Commission to be reviewed to attract members who will be informed about the current and the revisions by state regulatory agencies. Members who will be able to handle the pressure derived by the builders, architects and consultants from the real estate industry.
		Stop all the chain stores on Greenwich Ave and get more local stores that residents can shop in that are affordable- especially for household items.

		What other comments would you like to make regarding the services provided by the Town of Greenwich?
		<b>Comments</b>
		<b>Adding Town Services</b>
		#13: Very little.
		<b>Compliments/OK</b>
		#15: [Very satisfied]
		<b>Health &amp; Environment</b>
		#15: Health Dept. fails to adequately protect residents.
		#16d: [I don't like] leaf blowing at 6 AM
		#16e: Does the Town have an environmental committee? There should be different projects that all the school kids could be involved in not on a Saturday or Sunday, but during the school week (signed 11-year old kid)
		<b>Police, Fire, EMS</b>
		#7a: Police service costs too much.
		#7a: The police are over-reactive and overbearing. They should be reined in.
		#7a: They (Police) do not like Greenwich residents and ticket unfairly
		<b>Public Works</b>
		#7c: This summer I saw a lot of improvements to roads
		<b>Recreation</b>
		#3.06: Bruce Park playground
		#3.13: Grass Island Kayak
		#3: First choice-Loughlin Park
		#3: It is ridiculous to limit this response to only one park. If you invalidate my response because I picked four places, then disregard the entire survey please.
		<b>Safety</b>
		#10: From what? Hurricanes? Terrorism? Theft?
		#13.6: None. I have no internet access!
		#8: Wanted to give a "2.5" response
		<b>Town Employees/Town Operations</b>
		#15: But it is difficult to get the person or department on the phone at all. Once you find them they are helpful.
		#7i: "4" for Post Rd, "5" for commercial establishments, not Town
		<b>Traffic</b>

	#16a: [Traffic congestion] a real problem
	<b>Zoning</b>
	#15: Excepting [not satisfied with] Wetlands
	#16d: Too many big houses on little properties